

Wednesday, March 5, 2014

Attn: All model SACP rental customers, Smartech representatives and Authorized Service agents.

RE: Improvement RETROFITS for 2013 SACP rentalized packaged air conditioning units

All 2014 SACP orders have been outfitted with several improvements in design. In order to best support our customers CRR / Smart Family will provide a retrofit kit for customers that contact CRR in the next 90 days noting the location, model number, and serial number of 2013 units. If the units are sent to Houston within the 90 days, CRR / Smart Family will complete the improvements at NO COST TO THE CUSTOMER – including labor.

Improvement 1: Improved compressor isolator. All 2014 are equipped with a higher grade compressor isolator that limits travel during transit of the unit between rental sites. Determining weather a unit has old or new isolators is easy. If the isolators are BLACK in color, they are the older style. The newer style isolators are green. The new isolators have been selected specifically to help eliminate refrigerant leaks that can result for excessive vibration to refrigerant piping during long transit times.

2013 Style:



2014 Style:



Improvement 2: manual reset pressure switch. In 2014 all SACP units are equipped with manual reset low pressure mechanical switches. This style is an improvement over the previous automatically resetting type. In some cases of refrigerant leaks it was found that the auto resetting type would trip and reset continually. The manual reset device is preferred so that a technician can be called to the area to determine the cause of the low pressure trip. The previous auto switches were Tan Danfoss brand. The new manual reset switches are Blue/Grey Penn type switches.

2013 Style:



2014 Style:

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As always, these improvements should only be completed by industry trained and factory authorized service individuals.

Sincerely,
Ryan M. Baker - Vice President of Equipment Sales